

Wednesday August 1, 2018

To Whom It May Concern:

This letter is a recommendation for Ronnie Serr. He has been doing work for the company for over fifteen years and I have worked directly with Ronnie for over eight years. Our company strives to innovate in all aspects of technology and Ronnie has been vital to achieving our goals. The work has consisted of utilizing many different technologies over the years and Ronnie has shown to be up to every task.

Many of the web applications that are found on our website (www.stifirestop.com) have been projects that Ronnie has been the developer. A very important aspect of our business is to support different types of customers such as architects, engineers, contractors, facility owners, and distributors. Ronnie has created programs and databases that help support each and every type of customer.

Ronnie has produced a solution that gives the user the ability to sort through thousands of published designs and narrow it down to the exact one that is needed. In addition to choosing the correct system, a package of systems can also be created to create a "submittal" and is accomplished by combining the PDFs of each design into a single PDF packet to be emailed or printed.

Another project Ronnie had been tasked with was the development and migration into a new ticketing system (Zendesk) for communication between our in-house engineers and customers. This was a critical project because existing data from our in-house developed system needed to be migrated and down-time needed to be very minimal to enable a smooth transition.

In tandem with these applications, Ronnie also developed a centralized authentication system where users are only required to have one set of credentials to have access to the web applications. This has enabled our company to add more programs and continue to utilize the centralized authentication system.

We value Ronnie as an integral part of our development team. We have been involved with many external developers but Ronnie has been with us the longest due to his work ethic, attention to detail, high level of support, and ability to work within a team. We would highly recommend him to anyone seeking to add value and expertise to their development team.

Very truly yours,



David Samuel, PMP
Software Development Lead
(E) dsamuel@stifirestop.com
(T) 908.526.8000 x 1018